



The difference is Quality.

CENTRAL FURNACE LIMITED WARRANTY

(not applicable outside the U.S. and Canada)

Allied Air Enterprises (hereafter referred to as Ducane) warrants that its furnace at installation will deliver its rated heating capacity and shall be free from defects in material and workmanship under normal use in its original installation when installed, operated and serviced in strict accordance with DUCANE published Installation Instructions and User's Information Manual. The scope of this warranty is further set forth below.

DUCANE's obligation shall be limited to furnishing a replacement for covered, failed components (F. O. B.) point of shipment. DUCANE will determine, in its sole discretion, if the part(s) are defective. You must pay all other costs of warranty service - including labor costs involved in diagnostic calls and/or in removing, servicing or replacing warranted parts or freight charges. All warranty claims must be processed through a qualified distribution point. Residential application is defined as a single family or multi-family dwelling.

HEAT EXCHANGER:

The MPG and FPB series furnaces carry a twenty-five (25) year (10 year for commercial) limited warranty on the heat exchangers. The CMP series furnaces and all oil furnaces carry a limited lifetime (10 year for commercial) warranty on the heat exchangers. The warranty is applicable from the date of original installation to the original home owner, subject to proof of purchase. When the residence is sold, all heat exchangers carry a ten (10) year limited warranty from date of installation, subject to proof of purchase. If the date of original installation cannot be verified, the warranty will

begin on the date of manufacture, shown on rating plate, plus six (6) months.

OTHER PARTS:

COVERED PARTS INCLUDE inducer blower, pressure switch, rollout switch, gas control, blower motor, blower motor capacitor, limit control, aux limit control, door interlock switch, fan timer control, transformer and pilot burner of your DUCANE furnace will be warranted for five (5) years (one [1] year for commercial) from the date of original installation, subject to proof of purchase. If the date of original installation cannot be verified, the warranty will begin on the date of manufacture, shown on rating plate, plus six (6) months.

EXCEPTIONS TO LIMITED WARRANTY

The limited warranties provided by DUCANE, as stated previously, DO NOT APPLY:

- When the furnace has not been installed per the provided installation instructions;
- When the furnace has been operated in atmospheres contaminated by compounds of chlorine, fluorine or other damaging chemicals or particulates;
- When return air supplied to the furnace is 100% air from out-of-doors; or
- When the furnace is installed downstream from a cooling coil.

CONDITIONS OF WARRANTIES

Failed components must be returned (freight prepaid) to DUCANE. The furnishing of replacement parts under the terms of this warranty will apply to the original warranty period (including any extended warranty period) and will not serve to extend such period.

These limited warranties **shall not apply** to damage or defect resulting from:

- Accident, negligence or unreasonable use or operation of the equipment. Including operation beyond rated capacity, operation of electrical components at voltages other than specified in the rating plate, operation of unit at conditions other than specified in the rating plate or Installation Instructions, or lack of proper maintenance or service in accordance with User's Information Manual;
- Failure to protect against freezing;
- Modification, change or alteration of the equipment, except as directed by DUCANE.

LIMITATIONS OF WARRANTY

This warranty is expressly in lieu of all other warranties, whether expressed or implied. DUCANE makes no express warranties, including the implied warranties of merchantability and fitness for a particular purpose other than the warranty set forth above and, as such, they are all hereby disclaimed and excluded. All implied warranties of merchantability and fitness for a particular purpose, are limited to the duration of the express warranty set forth above. Liability for incidental, special or consequential damages is expressly excluded. Some states do not allow limitations on how long an implied warranty lasts, or for the exclusion or limitation of incidental, special, trebled, exemplary or consequential damages, so the above limitations may not apply to you.

The warranty herein gives you all of your specific legal rights. However, you may also have other rights which may vary from state to state.

PROCEDURES FOR WARRANTY SERVICE

When warranty parts are required:

1. Be prepared to furnish the following information:
 - a. Purchaser's name.
 - b. Complete model number, serial number and date of installation.
 - c. An accurate description of the problem or the defective part(s).
2. Contact your dealer or distributor.
3. Installing dealer or contractor must obtain warranty parts or service through a Ducane distributor.

Keep this warranty and proof of purchase for your records.
Your warranty is determined from your date of installation.
If proof of your date of installation is not supplied,
the warranty will be based on the manufacture date code.

MODEL # _____

SERIAL # _____

DATE INSTALLED _____

DEALER NAME _____

PHONE # _____

CONTACT PERSON _____

Failure to follow "Procedures for Warranty Service" could result in the disallowance of the warranty claim.